



Unit 11, 39 Riviera Dr.
 Markham, Ontario, L3R 8N4
 Tel: 905.948.8000
 Website: www.powerone.ca

For Powerone Internal Use Only

RMA Number: _____
 Issued By: _____
 Date Issued: _____

RMA Request Form

Company Name		Account Number		Contact Person	
Address		City	Province	Postal Code	
Phone Number	Fax Number		Email		Date

Product Code/Description	Inv. No.	Inv. Date	Serial Number	Qty	Problem Description

Notes to RMA

1. RMA Number is valid only within 15 days
2. The following information **MUST BE PROVIDED** for the RMA request to be processed: **copy of the Original Invoice; Product Serial Number and Date; the RMA Authorization Form**
3. All returned products must be **SHIPPED TO DOOR** in secure / original package. 4. Warranty voids if returned products suffer from any of the following conditions (including, but not limited to) Physical Damage; Invalid/Incomplete/Tempered Serial Number; Opened Software; Insufficient Sales Information; Disassembled/Tempered Products
5. Products returning for credit must be pre-authorized by Powerone RMA Manager and a restocking fee may apply

Received By Powerone Staff:

Returned Merchandise Received By Customer:

Date:

Date: